

Annexe I

Adger University User testing questionnaire

User Personal Information

Name: _____ ID#: _____ (Don't fill in)

Sex: _____ Age: _____

<i>Study level:</i>	School, university (student), bachelor.....	<i>Nationality:</i>	
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Instructions

The purpose of this user testing is to measure the usability of some web pages. There are 4 different tasks to complete, this is not an exam, you should navigate the web as normal, to find out some information. After that you have to rate the web page usability, and general impression of the web page. If you want to add any comment about problems or impression of the web there is a space to write them too, but this is optional. You should fill in the time you have waste to find out the answer and the answer it's self. If you are not able to complete the task in less than 15 minutes just write it down and skip it.

Description of usability and the rate method

Usability is the ease with which visitors are able to use a web site. So the most important characteristic for rating the web page should be the fast and easy you can find information, but you can think and rate the general appearance of the page. There is a scale to rate each web page, the scale has 7 different options, usually lot of people when don't know what to answer use to choose the option 4, "neither dissatisfied or satisfied", its important to think twice about it before to choose this option.

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Task 1

URL: <http://www.bankofengland.co.uk/>

Description of the task

Find out how many bank notes of 20 pounds were issued in 2005.

Comments

Scale:

1= not at all satisfied

2=not satisfied

3=not very satisfied

4=neither dissatisfied or satisfied

5=quite satisfied

6= satisfied

7=very satisfied

Time: _____

Answer: _____

Rate: _____

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Task 2

URL: <http://www.cso.ie/>

Description of the task

Get the number of births, boys and girls, from the year 1939 to 1945 in Ireland.

Comments

Scale:

1= not at all satisfied

2=not satisfied

3=not very satisfied

4=neither dissatisfied or satisfied

5=quite satisfied

6= satisfied

7=very satisfied

Time: _____

Answer: _____

Rate: _____

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Task 3

URL: <http://www.taoiseach.gov.ie/>

Description of the task

Find out and download the constitution of Ireland.

Comments

Scale:

1= not at all satisfied

2=not satisfied

3=not very satisfied

4=neither dissatisfied or satisfied

5=quite satisfied

6= satisfied

7=very satisfied

Time: _____

Answer: _____

Rate: _____

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Task 4

URL: <http://www.direct.gov.uk/>

Description of the task

Find out if you need a visa or not to enter great Britain as Au pair. Use your own nationality and more details, and write them down in the comment space.

Comments

Scale:

1= not at all satisfied

2=not satisfied

3=not very satisfied

4=neither dissatisfied or satisfied

5=quite satisfied

6= satisfied

7=very satisfied

Time: _____

Answer: _____

Rate: _____